

FINANCIAL ASSISTANCE PROGRAM FAQs

What is the Program?

The California Pacific Medical Center's Financial Assistance Program is for any patient or guarantor who requires health care services, and does not have, or cannot obtain, adequate financial resources to pay for their services. Assistance is available on all Medical Center campuses. Patients that require elective, urgent, or emergency care may be approved for financial assistance prior to or after they receive their services. Our program excludes cosmetic surgery or organ transplant services.

How do patients qualify for Financial Assistance?

The '[Financial Aid Guideline](#)' chart represents one of the criteria used to evaluate a patient for assistance. The additional financial documentation requirements are listed in the [Financial Assistance and Budget Payment Plan Application](#).

How do patients apply for the Program?

Complete the enclosed 'Financial Assistance and Budget Payment Plan Application'. Return the completed application with the documentation that is requested on the last page of the Application in the self-addressed envelope provided.

If you have questions or need additional information:

Contact: Patient Account Resolution Unit
Phone (415) 600-7280
Email: cpmcpfsbill@sutterhealth.org